

Addendum to the Information Notice on the Processing of Personal Data

Caisse d'Épargne - Hauts de France, Dutch branch

The following provisions supplement and amend the notice on the processing of personal data (as appended hereto and hereinafter referred to as the "Notice") and apply to the processing of personal data carried out by the Caisse d'Épargne, as data controller, in the context of the activities of its Dutch branch, whose registered office is located at Gustav Mahlerplein 109-115, 1082 MS Amsterdam (company number 92336906).

General remarks :

- **Competent authorities:** throughout the Notice, references to the Banque de France, the French tax authorities or other competent French authorities are supplemented by references to the National Bank of the Netherlands, the Netherlands Authority for the Financial Markets (AFM), the Dutch tax authorities and other competent Dutch authorities, to the extent applicable.
- **Duty of professional secrecy:** in the Notice, references to professional secrecy and the principle of secrecy are understood to refer to the duty of professional secrecy to which the Caisse d'Épargne is subject in the Netherlands.

Specific comments :

- **Communication of data (see Section "Who has access to your data" of the Notice):** the Caisse d'Épargne may also communicate or consult data with the following regulatory files in the Netherlands:
 - Legal communications to judicial or administrative authorities,
 - Legal communications to the Central Contact Point of the National Bank of the Netherlands (DNB), as described below,
 - Legal communications to the "Stichting BKR" (Dutch Bureau for Credit Registration)
- **Data retention (see Section "How long your data is kept" of the Notice):** personal data is generally kept by the Caisse d'Épargne for the duration of the contractual relationship with the Customer and for a period of 10 years following the end of the contractual relationship, unless shorter or longer retention periods are imposed by virtue of applicable law or the data is required in connection with the exercise of legal rights, in which case the data is kept until the end of the proceedings, including the expiry of any remedies.
- **Data transfers (see Section "Where your data is stored" of the Notice):** when personal data is transferred outside the European Economic Area to countries that are not recognized as offering an adequate level of protection for personal data, transfer will (in the absence of an adequacy decision pursuant to article 45(3) GDPR) only take place upon implementation of appropriate safeguards as provided for in article 46 GDPR (such as Standard Contractual Clauses (SCCs), Binding Corporate Rules (BCRs), Codes of conduct or other tools). You can obtain a copy of these appropriate guarantees by contacting us at our address above. In the absence of such appropriate safeguards pursuant to article 46 GDPR, transfer of personal data may also take place if the Customer has explicitly consented to the proposed transfer, after

Caisse d'Épargne et de Prévoyance Hauts de France - Cooperative bank governed by Articles L.512-85 et seq. of the French Monetary and Financial Code - Société Anonyme with Management Board and Advisory and Supervisory Board. Share capital of €1,000,000,000 - Registered office: 612 rue de la Chaude Rivière 59800 LILLE - 383 000 692 RCS Lille Métropole Code NAF 6419 Z - Insurance intermediary, registered with ORIAS under number 07 008 031 - Intracommunity VAT no. FR34383000692 - Holder of the professional card "Transaction sur immeubles et fonds de commerce sans perception de fonds, effets ou valeurs" n° CPI 8001 2016 000 009 207 issued by the CCI Grand Lille financial guarantee: CEGC, 16 rue Hoche, Tour Kupka B - TSA 39999 92919 La Défense Cedex

having been informed of the possible risks of such transfers, or such transfers are necessary for the performance of the transaction or the Agreement between the Customer and the Caisse d'Épargne or for the implementation of pre-contractual measures taken at the Customer's request (on the basis of the derogations provided for in Article 49 of the GDPR).

- **Canvassing (see "Our canvassing activities" section of the Notice):** all canvassing activities are carried out in accordance with applicable law and, in particular, the provisions of the Dutch Telecommunications Act, and will be subject to your prior consent where required by applicable law.
- **Telephone recordings (see Section "Implementation of specific processing operations based on specific technology" of the Notice):** telephone conversations between the Customer and the Caisse d'Épargne may be recorded for the purposes of training, quality control, evaluation or improvement of the quality of products and services, or as proof of a remote transaction, in accordance with applicable law. Prior to any recording, we will inform you - and to the extent required by applicable law - obtain your consent to the recording. Recording media or their reproduction recorded as proof of a commercial transaction or other professional communication are deleted at the latest at the end of the period during which the transaction can be contested in court. Recording media or their reproduction for the purpose of monitoring the quality of *call center* services (or for other purposes with the customer's consent) are kept for a maximum of one month.
- **Exercising your Rights as a data subject (see Sections "Your rights" and "How to exercise your rights" of the Notice):** in accordance with applicable data protection legislation, you have the rights of access, rectification and deletion of your personal data, limitation of processing and portability of your data, as well as the right to object, at any time, to the processing of your personal data for commercial prospecting purposes, including profiling insofar as it is linked to such prospecting. Where processing is based on your consent, you may withdraw your consent at any time, without prejudice to the lawfulness of the processing based on that consent carried out prior to the withdrawal thereof. For a description of your rights or how to exercise them, please refer to Sections 11 and 12 of the Notice. You may also exercise your rights by contacting the Bank's Data Protection Officer by sending an e-mail to delegue-protection-donnees@hdf.caisse-epargne.fr or by writing to Caisse d'Épargne et de Prévoyance Hauts de France, Gustav Mahlerplein 109-115, 1082 MS Amsterdam, the Netherlands. Finally, you can lodge a complaint with the Data Protection Authority, Postbus 93374, 2509 AJ Den Haag, [Home](#) | [Autoriteit Persoonsgegevens](#) .

Additional comments :

- The database on banking risks or loans granted by credit institutions to businesses is an integral part of the Banque de France's FIBEN (Fichier Bancaire des Entreprises) business information system. An entry in the Fichier Central des crédits aux entreprises will be made with the fichier Central des Risques: 07-1050 Relations avec le Public - 75049 PARIS CEDEX 01 - Tel/ 01.42.92.39.08 - Internet: www.Banque-France.fr in accordance with the relevant legal provisions.

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